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ALBERTA ASSOCIATION OF COLLEGE LIBRARIANS

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Editor – Dave Weber

MESSAGE FROM THE CHAIR

It was great to see everyone in Calgary at Mount Royal College on April 19th. As usual, a number of people helped out in making it a fun and successful spring meeting. I've received a number of positive comments about the workshop so I'd like to specifically thank that super committee of Alice and Ann. Big thanks as well should go out to Kathryn Oldham for arranging food and beverages and successfully negotiating for free parking; Michelle Sinotte for collecting the lunch fund; and, to Pearl Herscovitch for her traditional stimulating MRC library tour. Forget about Paris in the spring; let's meet again at NAIT in November.
This spring the AACL Executive followed up on an Alberta Library request and provided a $200 sponsorship for the Netspeed Conference. We felt this was a very worthwhile cause and a small token of our appreciation of the conference and of TAL. Netspeed is back in Calgary this fall and I hope to see many of you there.
Enjoy your summer and take it easy.
Geoff Owens
Mount Royal College

Pearl Herscovitch Leading Tour

Alberta Association of College Librarians
Spring 2007 Minutes
East Arts Building Room 1026
Mount Royal College – Lincoln Park Campus
Thursday, April 19th

9:00 am – 4:00 pm

9-9:45 Coffee and refreshments

9:45-10:30
1: Welcome and introductions

2. Approval of and additions to agenda
Karen Hering moved approval of the Agenda. Brad Neufeldt seconded the motion. Agenda approved.

3. Approval of Minutes of the Spring 2006 meeting
Keith Walker moved approval of Minutes of the Fall 2006 meeting.
Karen Hering seconded the motion.
Minutes approved.

4. Executive reports
4.1 Chair: Geoff Owens
Geoff reported to the Association regarding his correspondence with Tom Skinner about compiling statistics for AACL. Tom expressed interest and passion for the job. He would be prepared to work on AACL statistics for a similar fee to what we gave as an honorarium gift to Nadia Nastov at SAIT. He specially mentioned:

- all work would be done using email and digital reports
- deliverables would be

  - an amalgamated spreadsheet of all statistics and salary information for the reporting year in an alpha sort by library name
  - separate spreadsheets for the four or five various enrolment ranges sorted in either alpha by name or ascending (or descending) order by enrolment
  - an amalgamated salary spreadsheet complete with averages and minima/maxima for each type of position reported
- would not be able to handle printing or physical distribution of hardcopy except on a cost-recovery basis.
- would need access to digital copies of last year's composite spreadsheets and other deliverables plus email addresses for the personnel to contact at the various libraries and a preferred timeline for this to be started and completed.

4.2 Director-at-large: Karen Hering
Detailed reports will be following in the reports section by Karen Hering for LAA and SALA.

4.3 Secretary/Treasurer: Lilian Li
Lilian presented the AACL financial statement 2006/2007.
Brad Neufeldt moved the approval of the financial statement.
Joyce Van Scheik seconded the motion.
Financial statement approved.

5. Committee and working group reports:
5.1 Newsletter: Dave Weber
13 out of 17 libraries submitted their reports to be included in the Fall Newsletter. Dave mentioned that photographs, information about new hires and retirements, professional development activities, publications are all welcome. The deadline for the Spring Newsletter is the end of May. Dave will send out an email reminder.

5.2 Workshop: Alice Swabey and Ann Gish
The committee conducted a workshop survey. Some high interest areas that the survey identified are: collection analysis, information literacy, marketing, library design. Other suggested topics include social librarianship, succession planning, serve special students needs and any legal implication, electronic resource management. The results will be posted on the blog and also sent to the listserv. Alice announced that Ann Gish will step down from the workshop committee because of the commitments she now has with her local library. Maureen Toews from Red Deer College suggested that Anne Marie Watson might be interested in joining the committee. She will follow up with this.

5.3 AACL listserv and website: James Rout
James gave an overview of the new website. Some new features include member only section that is private to AACL members to post content which is more for internal information exchange. It was brought up that a Google search for AACL still leads to the old NAIT hosted AACL website. Helga Kinnaird from NAIT offered to follow up with the issue.

5.4 AACL statistics: Susan Brayford
Susan is thankful to the external help from Tom Skinner to work on the statistics. Susan also suggested that to make sure we reflect the changes and to keep the statistics dynamic, setting up a committee to meet with Tom twice a year to collect suggestions and to discuss changes might be a good idea. May Chan, Brad Neufeldt and Susan Bradford indicated interest in serving on the committee. Maureen Toews from Red Deer College suggested Leslie Beattie from RDC might be interested too. Susan was thanked for all the hard work she and SAIT had done to organize, compile and distribute the statistics. We might also want to consider collaborating with BC college library community on statistics.

10:30 – 10:45 Announcements and Break
Geoff announced that Joyce Van Scheik from Canadian University College is retiring on July 31 after serving the CUC library for 20 years. Ross Thrasher is retiring as the director of Mount Royal College library on August 15 after serving MRC for 8 years. Gifts from AACL were presented to both.

5.5 TAL report: Helga Kinnaird
In January TAL welcomed two new members: Prairie Bible Institute and Bow Valley College. The Lois Hole Campus Alberta Digital Library project is in action since January with vast electronic resources negotiated and in place. The next phase will be focusing on e-books. Information literacy committee is developing a tool kit for training. Technology wise, new equipment has been purchased to accommodate increasing technology needs. TAL's strategic planning is coming to conclusion too. TAL elections will take place for next year: both Keith Walker and Helga Kinnaird were nominated for the 2nd year to recognize their great job as the Chair and the representative of College/Technical Institute Libraries. TAL will be celebrating its 10 years anniversary on April 19 and 20.

5.6 CTCL report: Keith Walker
Keith explained that CTCL is a section under CACUL (Canadian Association of College and University Libraries) division of CLA which represents technical and community college libraries. As the chair of CTCL, Keith acknowledged Susan Brayford's outstanding job as the CTCL Communiqué editor. Keith also mentioned that it is Susan's last year serving as the CTCL executive. Anyone who is planning to attend CLA 2007 conference is encouraged to join CTCL for the AGM and the session that CTCL offers – Spirit of Place. During the AGM, there will be motion to rename CTCL from Community and Technical College Libraries to Canadian Technical and College Libraries. There are going to be two awards presented at AGM: Outstanding College Librarian and Innovation Award which is received by Augustana University College for their information literacy program. Keith and Susan both encouraged membership with CTCL.

5.7 LAA & SALA: Karen Hering (took directly from Karen's notes)
LAA:
-most recent meeting took place on April 2, 2007 Highlights of that meeting:
-developed and approved risk management, information security and privacy draft policies. The Privacy policy will be put on the LAA website.
-"Staffing Alberta Public Libraries" brochure has been put on the website with links to other sources on competencies and staffing
-working on an initiative that partners the Writer's Guild of Alberta with LAA to provide Writers in Residence across regional library systems.
-Reminder that if members of the AACL join LAA they can participate in Educational Institute online courses at membership rates. Also LAA is looking for presenters from ALC and elsewhere to develop courses (or EI).
-LAA has been asked by Minister Danyluk to participate in an initiative to draw up a vision *for* library services.
-A name has been put forward for the 2007 President's Award.
-Next meeting on Thursday April 26 at Alberta Library Conference.
SALA:
-semi annual meeting took place on Friday Feb 16,2007 at EPL in Edmonton.

- LAA
  - has created a partnership with Writer's Guild of Alberta. The Writer's Guild will match a $30,000 grant that LAA has received to provide a writer's residency program all of Alberta's regional libraries *for* 4 months. Goal: to support Alberta's literary community and to encourage new writers.
  - LAA elections underway.
- ASLC
  - population of school librarians continues to decline. No funding from Alberta government to improve status of school libraries in province.
  - ASCL currently working towards 3 goals in the area of advocacy and professional development: 1) professional development *for* its members, 2) promoting the inquiry process, 3) curriculum connections
  - New website through T -Net (http://aslc.teachers.ab.ci!D
  -goal: to build and share resources online.
- TAL
  - presented materials from Online Reference Centre campaign that targeted high school students. Will be creating an online game for junior high students.
  - put insert into newspapers for Library Month featuring benefits of libraries and services offered through TAL. Copy of insert available on TAL web site under Advocacy. Will be repeated next year.
  - TAL coordinated Focus on Libraries Day during Library Month, a day of political action across the province. Next Focus Day tentatively set for Oct. 24, 2007.
  - Next meeting scheduled for Sept.

Roundtable of developments at member libraries

- Susan (SAIT): April 30th will see SAIT hosting a symposium on librarian's competencies to identify core competencies for college librarians. The results will be shared with AACL and would make an ideal workshop too.
- The Banff Centre is celebrating the 60th anniversay of the Dance program, and next year marks the 75th anniversary of the institution. The campus is in the process of renovation with the learning center to be scheduled in 2008 which will include library and archives. Library system has just upgraded with the concern of supporting the new Sirsi/Dynix product – Rome.

- Debbie (MacEwan): Grant MacEwan might join NEOS as a full partner. Degree granting is in progress. With the one-time money for degree granting, GMC is outsourcing its cataloguing to Midwest and Coutts. Organization wise, the library is losing Writing and Learning Service as it used to be one of the library units to Student Services. The service will move out of the library physically. Grant MacEwan just finished LibQual survey with 1500 responses. Debbie hopes that the survey will help to increase performance with the degree and accreditation process.
- Christine (ACAD): ACAD will be the first Canadian art school to get accreditation from United States to make it easier for students to transfer or to find employment. Degree granting request process is also in progress.
- Brad (St. Mary's): Degree granting program starts in fall. Trying to find space and funding to build a small curriculum lab in a small library is an ongoing challenging and a learning process as well.
- John (Keyano): Bachelor of Education degree program just got approved. A spectacular sports and wellness center is underway which will include three indoor skating and running tracks.
- Maureen (RDC): There was an expansion in the Information Commons to accommodate the growth in the area of trades. RDC just finished LibQual with about 700 responses. Degree granting: Business and Art. RDC in also in the process of web redesign for the coming Fall semester. The library services provided to the Rocky Mountain House campus are being continued.
- Ross (MRC): MRC library is at the front end of planning process of a new library with a campus wide steering committee. There is 8% budget increase. Bachelor of Nursing is approved for the coming Fall semester. There are many other proposals in the pipeline of the quality council. If all goes well, MRC is migrating to degree granting university status college. Megan commented that there will be increase to the cost of licensed resources because of the degree status. It is also the first year that MRC library has a chair position (Janet) to focus on the faculty side of the library. Security in the library is still an issue. A uniformed security guard was hired and the action is a success in achieving behavior change in the library. It will depend on the budget whether the uniformed security will be a continued presence.
- Dave (SAIT): SAIT is having homeless people staying in the library using guest stations and doing laundry in the washroom. They make the library an unpleasant space for students and have to be dealt with.
- Helga (NAIT): NAIT is also in the process of developing degree granting. The emphasis of NAIT library is e-learning and information literacy programs for distance learning. Part of the practices includes integrating library resources into WebCT courses. A pilot project with installing thin-client stations in dorm and lounge area is underway.
- Joan (Norquest): Norquest College saw a real increase in ESL students which helps to increase library statistics.

12:00 Lunch and Library tour with Pearl Herscovitch

1:00 – 4:00 pm Workshop

Marketing your Library – Kimberly Frey (TAL)

Google Learning Tools – Rod Corbett (Coordinator of Educational Technology Integration, Mount Royal College Academic Development Centre)

Library Design & Construction Panel Discussion – Keith Walker, Maureen Toews, Helga Kinnaird, Susan Bradford

4:00 Adjourn

Fall 2007 AACL meeting: November 22, 2007 in Edmonton, NAIT

Attendance

Name	Institution
Christine Sammon	Alberta College of Art and Design
James Rout	Banff Centre
Colleen McPhee	Bow Valley College
Carol Nicks	Canadian University College
Joyce Van Scheik	Canadian University College
Debbie McGugan	Grant MacEwan College
Karen Hering	Grant MacEwan College
John Burgess	Keyano College
Susan Bansgrove	Lakeland College

Fiona Dyer	Lethbridge College
Sheila Drummond	Medicine Hat College
Keith Walker	Medicine Hat College
Lilian Li	Medicine Hat College
Geoff Owens	Mount Royal College
Alice Swabey	Mount Royal College
Ross Thrasher	Mount Royal College
Meagan Bowler	Mount Royal College
Francine May	Mount Royal College
Michelle Sinotte	Mount Royal College
Pearl Herscovitch	Mount Royal College
Helga Kinnaird	NAIT
Joan Morrison	Norquest College
Barbara Palmer	Portage College
Veronica Lewis	Prairie Bible Institute
Wayne Wicks	Prairie Bible Institute
Anwen Burk	Red Deer College
Maureen Toews	Red Deer College
Nora Robinson	SAIT
Dave Weber	SAIT
Kat Johnston	SAIT
May Chan	SAIT
Susan Brayford	SAIT
Zahina Iqbal	SAIT
Brad Neufeldt	St. Mary's University College

AACL Newsletter Workshop Summary

The spring 2007 meeting at Mount Royal College featured three interesting afternoon workshops.

Marketing your Library

Kimberly Frey, Marketing Coordinator at The Alberta Library, gave an overview of marketing for libraries. She talked about how marketing can and should be carefully crafted based on both the intended audience, and the known competitors, and how it must be in synch with the mission of the library. She explained the "4 Ps" of marketing: product, place, promotion and price (literal or figurative, in the case of many non-profits), as well as offering the basics of developing a marketing plan. Kimberly concluded with some examples of library marketing campaigns.

Kimberly Frey, The Alberta Library

Google Learning Tools

Rod Corbett, Coordinator of Educational Technology Integration in Mt. Royal College's Academic Development Centre, gave a fun and informative overview of 25 tools currently being offered by Google, and how to apply them in a learning environment. Here are a few highlights from his presentation:

GMail, Google's highly touted email application, is a free service offering 2,600 megabytes of storage. It includes automatic forwarding of messages from other email accounts, and a built-in chat function (Google Talk, which includes PC-to-PC voice communication and voice mail functionality, along the lines of Skype), so no need for multiple applications to manage your communications. Gmail is also accessible via mobile phone. Perhaps one of its handiest features is the thread function, which automatically groups an email with its replies, making it easy to track ongoing discussions and related messages.

Google Calendar is what most rocked my world. It offers the functions of other electronic calendars, such as inviting others to events, and viewing your calendar alongside other Google calendars – great for planning meetings or working around soccer schedules. The coolest thing, however, is the fact that Google Calendar will not only send email reminders for scheduled events (just like LotusNotes and Outlook) but will also send reminder calls to your mobile phone! So – no more phoning home to the answering machine to remind yourself to pickup donuts on the way to the office.

Finally, the Google Web History tool allows users to view and search across webpages they have visited in the past, including images, videos, Google searches, and other web content. So, that website you KNOW you saw two weeks ago, but got deleted

from your Firefox search history, and you can't retrace your steps – now you can recover it by limiting your search only to your Web History. This funky tool also allows you to identify trends in your searching habits: what sites you view most frequently, how many searches you do in specific time periods, your most common searches, and other neat stuff. Web History also personalizes your searches, based on previously visited sites and searches.

For more details to Rod's presentation, links to these and many other cool tools, and detailed instructions on how to use them, visit http://groups.google.com/group/gteach/web/google-tools-list

Library Design & Construction Panel Discussion

Maureen Toews from Red Deer College, Keith Walker of Medicine Hat College, NAIT's Helga Kinnaird, and Susan Brayford from SAIT were panelists in an insightful discussion on library design and construction, and offered plenty of valuable advice for those with renovations and expansions on the horizon.

SAIT's project was a renovation in 2002, and a follow-up set of renos in 2006, which, among other things, improved visibility of library services from the campus corridor, replacing solid walls with glass and adding retail-type display space facing the hallway.

Susan encouraged the group to "beware of the fortress desk," and to plan service areas carefully with an eye toward a flexible future, rather than in the shadow of the monumental service desks of days gone by. Also, from SAIT's perspective, a library can't have enough security cameras in this era of costly laptops and mobile devices, so plan for them to be ubiquitous. SAIT started with a couple and has plans to add more.

In the category of "what should we have done differently" Susan offered some valuable advice. Placing wiring and network cables in trap-door accessible floor panels, although more costly upfront, would have offered much greater flexibility, and tiled floors would have been more practical in high traffic areas, as opposed to the carpet tiles that SAIT ended up with.

Maureen Toews was the library lead in the construction of RDC's Library Information Commons which opened in September 2002. She talked about the RDC values that drove the building design - respect, accessibility, collaboration, and diversity - resulting in very flexible space with flexible people within it. Examples of this are glass-walled staff offices that face the library service areas, and open space that shifts from public program to study space as needed. Maureen cited the library's extensive and adaptable gallery space, where students and faculty in RDC's Fine Arts programs show their work, as a particular success of the facility.

At the five-year mark, Maureen reflected that the flexibility of the space has paid off. One area has recently been temporarily converted into a testing and tutorial space for RDC's trade programs, and as a result of a recent organizational shift, two new programs have been relocated into the library. With minor renovations and reconfigurations, new staff members have been accommodated, along with the Computer Learning Lab relocating from elsewhere on campus into yet another adaptable space in the library.

Keith Walker spoke about many of the people aspects of planning a the Vera Bracken Library at Medicine Hat College, which opened in 2003. The library social committee worked to ensure that things were done to make the move fun and the associated changes easier to manage. In-services were held to prepare staff members for the change, and a session was conducted in the college gymnasium where the new floor plan was outlined in masking tape and construction paper was used to layout furniture locations. Efforts like this went a long way to allaying anxieties about the new facility.

With a few years of living in the new library, Keith reflected on a few things that could have been done differently. Glassing in the front entrance would have reduced noise and the effect of cold winter winds. Wireless technology infrastructure was overlooked, and retroactively installed. More space could have been incorporated for quiet study, and noise could have been abated in different ways: enclosing the microfilm readers, using sound absorption technology. Finally, large staircases and unusable space beneath them left a bit to be desired in terms of layout. All in all, however, the library has been a tremendous success, and has been identified as both a "happening" and "homey" spot on campus. Natural light is abundant, art work is widespread, use of colour is effective, and a café area and staff kitchen are appreciated and functional.

Helga Kinnaird spoke about a renovation that was recently undertaken at NAIT. Planning for this renovation included inviting students to comment on

their preferred study style, and on what they both liked and disliked in the existing library, via questionnaires. The NAIT renovation included a re-labelling of the circulation desk to the much more user friendly "Lending Services Desk," something that, in our jargon-filled library world we would be wise to note. Helga described the use of unique carpet design to designate the various usage and service zones within the building, making for a more intuitive space. Finally, Helga advised the group to pay close attention to overhead lighting in any expansion/renovation, noting that this can place major limitations on stack layout options.

Thank you to our workshop presenters for sharing their time and experience with us!

Submitted by Alice Swabey, Mount Royal College

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Augustana University College
Submitted by Nancy Goebel

Well, it continues to be a busy time at Augustana. On April 30 we had the sod-turning ceremony for the new library building. Construction is due to be completed in late 2008 or early 2009 so an exciting time. At this point, we have a hole and that feels like a good start! An additional 16.8 million dollars was announced at the May Augustana convocation ceremony for a new building that will adjoin the new library. The additional new building will mostly provide much needed student space for our campus.

Angie Mandeville (Reference Librarian) returns from her mat leave this summer - we are looking forward to her return. Unfortunately, with her returning that means that we lose her leave replacement Robin Sakowski. Intern Cari Merkley is gone this summer too .. headed for a position at Mount Royal. Congratulations Cari and Mount Royal! Good luck to Robin and Cari - we have sure appreciated their contributions and enjoyed having them at Augustana!

We were thrilled to hear that our InfoLit program is the 2007 CTCL Innovation Award winner (awarded at CLA in May). Thank you to the nominators for taking the time to complete a nomination - your support is greatly appreciated! We were not able to accept the award in person so put together, in line with our InfoLit DVD, a short acceptance video - we will put it up on our video webpage in the coming weeks: http://www.augustana.ca/library/infolit/video.html (th e trailer for the DVD is there too). We are planning on putting the 10-minute and 30-minutes versions of the video/DVD up on the website for libraries to use to educate and promote InfoLit at their institutions as appropriate.

We are hopeful to have a couple of new information literacy assessment initiatives starting this summer that could provide a good opportunity for other libraries to work with us in the area of assessment! Plans are underway for the 2008 Augustana Information Literacy in Academic Libraries Workshop too - save the date ... Monday December 10. This year's speaker is Lisa Janicke Hinchliffe ... more to come!

Grant MacEwan LRC
Submitted by Chris Miller & Valla McLean

Renovations in the City Centre Library
There are some big changes in store for the Library at Grant MacEwan College's City Centre Campus. A major renovation project began in May that will change the layout of the City Centre Library. The renovations will redirect the current flow of traffic, which uses the library as a passageway between Buildings 6 and 7. As a result, there will be significantly less noise and crowding in the Library during class changes. Other important changes include:

- Access to service desks will be improved
- Three new entrances will be added to the second floor
- Writing and Learning Services will become part of Student Services and be moved out of the Library
- There will be a significant expansion of the library collection
- There will be increased student seating, study, and computer work space
- A new library instruction lab will be created
- Wireless access will be expanded throughout the facility

During renovations, all but the east side of the Library will be walled off. Reference and Borrower Service desks will be relocated to that side of the Library on the third floor for the duration of the renovations. Learning Technology Services will remain in its current location on the east side of the second floor. For safety reasons, students and staff

will not be able to access the collections during renovations. LRC staff will retrieve items for patrons for the duration of the project. Renovations will continue until August of 2007, with a second phase of work to be done from May to August, 2008. For an update on the renovations throughout the project, please visit our blog at: <http://lrcrenos.wordpress.com>.

LRC—no, Library—yes
In addition to a new look, the LRC is getting a new designation. Starting this month, the Learning Resources Centre will be referred to as the Library. It has been called the Learning Resources Centre at all campuses since the College opened in 1971, but with the move toward offering degree programs, a change in name was proposed, and approved by the Executive Council at the beginning of May.

Joanne Kemp earns College's highest honor
Joanne Kemp, director of Learning and Instructional Services at Grant MacEwan College, has earned the institution's highest honor, the MacEwan Medallion. The Medallion is awarded each year to a MacEwan employee whose consistent professionalism, dedication and initiative benefit the College community. Since joining the College in 1980, Joanne has taken on leadership roles in major projects, such as helping plan the new Learning Resources Centre (LRC) for the City Centre Campus and leading plans for renovation projects, including the expansion to the City Centre Library that is currently underway. Joanne received her award during a ceremony at the City Centre Campus on MacEwan Day, the College's annual salute to its namesake, held this year on February 12.

LibQUAL
Just over 1,500 faculty, staff and students responded to the on-line LibQUAL survey that was conducted at Grant MacEwan College from February 26 to March 19. The survey, which measure users' opinions of academic libraries' services, collections and facilities, will provide information that MacEwan Library staff will use to set goals for services and benchmark performance levels as the College begins offering more degree programs. This year, 55 academic institutions across Canada participated in LibQUAL, which was first administered in the United States in 2001 by the Association of Research Libraries. This is the first time that MacEwan has participated in a LibQUAL survey. All MacEwan staff, faculty and students who filled out the survey were also invited to take part in a random draw for a 30 GB IPOD, which was won by Levine Turner, a student in the Accelerated Nursing Program.

Generations in the Library presentation in Jasper

The group presented at the Library Association of Alberta conference in Jasper on April 27. Their presentation, called *Generations in the Workplace: the Great Divide?*, examined generational differences among Alberta library staff.

MacEwan librarians Roxy Welter, Valla McLean, Nicolle Lemay and Sonya Betz

Using data from the 8Rs survey which was released in 2005, the presentation highlighted potential points of contention between different generations of library staff, and discussed strategies for understanding divergent points of view and resolving workplace differences. Slides from the presentation, which was attended by 94 people, will be posted on the conference website at: http://albertalibraryconference.com/2007/schedule/presentations/. Sonya, Valla and Roxy will present their slideshow at the NEOS mini-conference in June.

Degree program collections
The Library will be developing its collections in Business and Nursing to the tune of $2,390,000 over the coming four years. The additional funding well help increase collections for the newest degree-granting programs at the College, which begin in the fall of this year. In addition, the College will host the Campus Alberta Quality Council site visits in the fall as part of the accreditation process for the proposed Bachelor of Music and Bachelor of Science programs.

Ebooks at MacEwan
MacEwan Libraries are expanding their collection of E-books. In addition to on-line reference sources

such as Xrefer and Gale reference resources, the Library recently added the Ebrary Academic collection to its resources. More than 30,000 titles will be cataloged by the end of June, with many of these resources going to supplement the growing in-house collection of books for the degree granting programs.

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Medicine Hat College
Submitted by Keith Walker

As I look out my office window a construction crew is busy at work on yet another project at the College: progress in action. We seem to have two terms here at MHC: regular semester and construction semester! The excitement this year is the construction of an addition to the Trades wing as the Power Engineering program moves from an off-campus building to the main campus.

Summer construction time also signals a less busy time, service-wise, in the Library but time to work on that lengthy list of "spring and summer projects" that the staff looks forward to each year! Those include bringing the Relais system into service for interlibrary loans, a new look to the library website, the introduction of instant messaging reference service, and the addition of some fun activity-related materials in the curriculum collection. We will also be adding more stacks in the 4-year old library to house the already crowded sections. That will involve a shift of nearly the whole 90,000 volume collection, bringing back memories of the move in 2003.

This spring we will also be preparing the library section of the College's plan for the provincial Quality Review Council. Medicine Hat College is not, at this stage, planning to offer our own degrees but we want to go through the review to make sure that our documents, services, and resources are in order. Thanks to the advice from the members of AACL who have already gone through this process, we are ready for the work involved. It should actually be fun to see how we do and to compare ourselves to the Standards and to other AACL libraries.

A new Marketing Committee for the libraries was formed earlier this year with a keen, enthusiastic, and creative group of staff from both campus libraries involved. Jason MacDonald, one of our library technicians, is chairing the group and they have already done some fun things like setting up a Wiki for communication, organizing a Student Appreciation Week, and a Stress Reduction Week during final exams. In late April another library committee organized an in-service where all of the staff got involved in brainstorming marketing slogans and taking their WHMIS certification training.

As we look forward to a busy but calm spring and summer, we wish you the same … and relaxing holidays too.

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Mount Royal College
Submitted by Ross Thrasher

Staff Changes

- Librarians Francine May (tenure-track) and Stephen Green-Dowden (term-certain) started in January. Cari Merkley (tenure-track) and Katharine Barrette (term-certain) have been hired for next fall.
- Library Director Ross Thrasher will retire in August. The Provost has struck a selection committee to replace him.
- Processing Assistant Robin Raymont left the College in February. After the position was combined with Stack Assistant duties, Marc Sangregorio was promoted to it, and Ashley Roman was appointed to Marc's old position.
- Access Desk Technician Theresa Remtulla returned from maternity leave in May, and we said goodbye to her replacement, Lana Wong.
- Also in May, Kerry Van Leeuwen started a six-month appointment as a Technical Services Technician.

Facilities

- Planning for a new MRC Library is accelerating. The Library Expansion Planning Committee initiated an RFI process for design consultants in January. From the 13 architects who responded, six were invited to submit a more detailed RFP, and three of these were short-listed and interviewed at the end of April. The successful firm will be announced shortly.
- In the meantime Planning Committee members made site visits to the relatively new libraries at the University of Lethbridge and Red Deer College.

Conferences

- Librarians Michelle Sinotte and Alice Swabey attended the ACRL conference in Baltimore at the end of March.

- Voyager Technician Lynn McMurdo represented MRC Library at the Endeavor/Ex Libris User Group Meetings in Chicago in April.
- Geoff Owens attended the Alberta Library Conference in Jasper.
- Margy MacMillan went to San Diego in early May for the LOEX library instruction conference.
- Our newest librarians, Francine and Stephen, will attend CLA 2007 in St. John's.

Operations

- Our Quiet Library campaign, launched in November, has been fairly successful, largely due to the efforts of a full-time Library Security Officer who was empowered to issue warnings and citations that resulted in the expulsion of two persistent offenders for the semester. We hope to be able to maintain an embedded security presence in the Library next fall.
- Members of a Public Relations class surveyed MRC students in the fall on their preferences for extending Library hours of opening. The majority opinion was that we should stay open three hours later on weekends (to 8 p.m.) and should open four hours earlier on Sundays (at 9 a.m.). We initiated these changes for the Winter Semester and found that the students indeed took advantage of our longer hours. We plan to maintain these new hours next fall.
- A MRC Library Collections Policy has been drafted to encompass the expanded mandate of the institution. The first of our degree proposals, a Bachelor of Nursing, has been approved for next fall and several others are in the pipeline for Quality Council review.

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NAIT Library
Submitted by Helga Kinnaird

- NAIT Libraries' blog is now accessible from our webpage. Written in a friendly and relaxed style, it provides tips and suggestions about using the Library and finding information. Students and staff can check it regularly or subscribe to our RSS feed.

- Survey feedback response to NAIT Libraries' Instant Messaging Service has been 100% positive. People use the service for convenience and are happy with the assistance they are receiving. Use of the service is increasing gradually.

- NAIT Libraries staff has started to use OCLC to fill inter-library loan requests. OCLC provided training to staff and we are now conducting a pilot to evaluate how effective this service is for the types of requests that we receive.

- We are seeing results from our recent work in spreading the information literacy word. Two instructors in the past week have requested Camtasia videos to embed into their courses and one has also requested a copy of the Information Literacy Standards to distribute to his students.

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NorQuest College
Submitted by Kathy Zarft and Joan Morrison

NorQuest Library is celebrating! Our Library team received an award as a top team at the first NorQuest College Employee Recognition and Achievement Awards. Connie Vogler at our Westmount Campus was nominated in the individual category for her excellent work with students and staff in our ESL programs.

With the addition of the new LHCADL content to our website, we took the opportunity to do some site 'housekeeping.' We increasing the visibility of the AAQ link, SFX features, and created new subject lists.

NorQuest Library hosted a practicum student from the MacEwan College Information Management and Library Technology program. Suyun Chen (Lily) said that her work at NorQuest gave her chance to directly apply the skills she learned in the program. Lily will be continuing with NorQuest as our STEP student through the summer.

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Red Deer College
Submitted by Anne Marie Watson

As reported earlier, our organization has been restructured, and the Library Information Common is now part of the newly created Division of Learning Resources. In fall 2005 Alice McNair became the Interim Manager of Learning Resources and has since been leading the Division through many changes. Now, two years in, the College is ready to formalize the Division and is replacing the Interim Manager position with a new

Dean position. The hiring process is underway, and the plan is to have a Dean in place by fall.

One of the changes within our Division will see the former Computer Learning Lab (CLL) amalgamate into the Library Information Common. Physically, the Lab will disappear as a place. The CLL faculty and staff will become part of the Library and will offer their courses from the Library Information Common. To support these independent learners, the Library is in the process of reconfiguring space, adding furniture and laptops. The Library's technology tutors are being amalgamated with the CLL's tutors. This newly combined group of tutors will help with library technology and equipment, as well as assist students with coursework and mark assignments. Much planning has gone into this process, which should be complete this summer.

The College is in the process of preparing submissions for two degrees, a Business degree and an Arts degree (with several majors), this spring, and the Library is in the process of working on collection assessments to accompany these proposals.

Plans are underway to extend Library hours in September to accommodate Trades learning in the Library Information Common beginning at 7:00 AM Monday to Friday.

Along with other academic libraries in Canada, we took part in LibQual+™ during the winter 2007 term. The 704 respondents included students, faculty, and staff. Participation rate by students was about 16% (and represented all study disciplines), and by faculty it was about 19%. We also received written comments from 285 participants.

Preliminary analysis shows that the service characteristic for which participants have the highest minimum requirement is "a secure and safe place", and it is also the characteristic for which participants perceive they are receiving the highest level of service. The characteristics for which participants felt the library most exceeds their minimum requirements were "giving users individual attention", "employees who instill confidence in users", and "community space for group learning and group study." The one area where the library is perceived as barely meeting minimum requirements is "quiet space for individual activities" – which did not surprise us.

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SAIT Library
Submitted by Nora Robinson

June 5, 2007. That evening, a record amount of rain fell in Calgary – and unfortunately a lot of the rain found its way into the lower level of the Library. What a mess! The carpet and drywall were soaked beyond repair and need to be replaced – the removal process has started. The book collection has been packed up and is in storage. The computers located on the lower level are also packed and in storage. Library staff who have offices on the lower level have been relocated to our group study rooms on Level 1. We have been told that we will not have access until mid to late September.

Post Flood Rubble

In other news:

Renovations

The renovations to the front area of the Library are complete. The new area includes

- 25 more computers for drop-in use by students
- a new black and white printer
- more tables with computer and electrical wiring for laptop computer users
- a redesigned Information Desk to serve users in the new and "old" areas of the Library
- a new external book drop (near the east entrance to the Heart Building)

- an eighth study room for student use either in groups or for individual study
- additional comfortable seating.

We are also installing a new colour printer/photocopier for student use in the new area of the Library. This should be available for the fall semester. We also have 2 new display cases in the front windows of the Library – we'll be using them to show off new additions to the collection.

We are adding flat screens and digital projectors to all of our study rooms later this semester. Students want to practice their presentations and this will allow them to use the tools they need to do so. We had started the installation but it's on hold now until the flood restoration is completed (4 of our study rooms are on the lower level). We still hope that the installation will be complete for the fall semester.

Student Survey

Every year, we survey students to find out what they think about the library services and facility. We used an online survey service called SurveyMonkey for this year's survey which ran from Feb. 20 to March 6. Over 1300 students completed the survey. We're compiling the results and will report on them in the next issue.

New Electronic Books Collection

Students, faculty and staff now have online access, on and off-campus, to over 5000 more electronic books in the Books24x7 ITPro collection. These are primarily new publications in the information technology subject area. All the titles are listed in the library catalogue which can be searched by author, title, keyword or subject heading. We thank the ICT Fast-Track Database Administration and Object-Oriented Software programs for help with funding this product.

We now have **44,727 full text electronic books** in our collection. They come from several different e-book providers and are all available to students and staff on and off-campus.

Staffing News

With the increase in users through the expansion of space in the Library, we need to have more staff available at the Library Information Desk. Audrey Farch, who has been providing evening service in the Library for 2 years, is moving to full time day hours with us. Her replacement is Soudabeh Ghanbari. Both Audrey and Soudabeh are graduates of the SAIT Library Information Technology Program.

Jenny Rong Zhou, research technician, left us to move to Ontario in May. We will be recruiting for this position during the summer. Joanne Shum, information desk technician, began work on June 18. She will be working days until September when we reopen for weekend/evening hours.

In the 2006-07 budget, SAIT created a new Archivist position. Christie Teterenko joined us May 1. The SAIT Archives are housed in the Library.

Christie holds a B.A. with a History major and Anthropology minor and a M.A. in History, Archival Studies from the University of Manitoba. She just completed an 18 month project at the University of Calgary Archives. She has also worked at the Saskatchewan Archives Board, The Hudson's Bay Company Archives and the Lower Fort Garry National Historic Site. Her responsibilities in these positions ranged from appraising, arranging and describing archival collections, developing policies pertaining to the care, handling and preservation of records, researching archival material for digitization, and leading school tours.

She will be developing and implementing a systematic method for the retention and retrieval of artifacts and memorabilia as well as print and digital archive material for the SAIT community. She will also be identifying gaps in the archival material currently held and attempting to fill these gaps. She will be working closely with an advisory committee and with SAIT retirees who volunteer time to help with the archives collection.

Nadia Nastov, our wonderful administrative assistant, left us on June 7 to become our Dean's assistant. She worked on the AACL statistics as well as doing a great job of organizing the AACL meetings held at SAIT.

Retirements

Joyce Van Scheik, Canadian University College
Ross Thrasher, Mount Royal College

Awards

"The recipient of the 2007 CTCL Innovation Achievement Award is the Augustana Campus Library of the University of Alberta. This award is generously sponsored by Micromedia ProQuest.

The Augustana Campus Library of the University of Alberta has created a renowned information literacy program by integrating a variety of strategic applications. It is this combination of strategies that makes the program unique and innovative.

These strategies include Augustana's Information Literacy DVD, "*It Changed the Way I do Research – Period*" and the People Logo: two of the creative, innovative ways Augustana is promoting information literacy."

From the CLA website
http://www.cla.ca/top/whatsnew/wnmay08a07.html

Hot Off the Press

Next AACL Meeting
Fall 2007 Business and Workshop Meeting
November 22, 2007
Hosted by NAIT Library

Watch for details upcoming on the AACL website.

Ampersand (&)

AACL Website

It's easy to blog on our new website!

http://aacl.engineseven.com/

You will to need to sign up for an account in order to post to the website. Accounts are available (and free!) for any member of AACL.

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Information Literacy in Academic Libraries Workshop

7th Annual
Augustana Information Literacy in Academic Libraries Workshop

When
Monday, December 10, 2007

Presenter
Lisa Hinchliffe
Head, Undergraduate Library
University of Illinois at Urbana-Champaign

Topic
To be announced

Where
Faith & Life Centre (Map)
Augustana Faculty, University of Alberta
Camrose, Alberta (Map)
Driving Directions to Augustana
Camrose is approximately a one hour drive south-east of Edmonton.

Additional Information
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