

ALBERTA ASSOCIATION OF COLLEGE LIBRARIANS

NEWSLETTER

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Editor - Joyce Van Scheik

MINUTES
of the
ALBERTA ASSOCIATION
OF COLLEGE LIBRARIANS MEETING
held at
CANADIAN UNION COLLEGE
OCTOBER 20, 1995

1. CALL TO ORDER

The meeting was called to order at 10:15 a.m.

2. APPROVAL OF AGENDA

The following items were added to the agenda:

- 2a. Approval of minutes
- 8a. Red Deer College
name tag survey
- 8b. Archives discussion
- 8c. Survey of multi-use card
systems

Moved by Connie Hall that the agenda be accepted. CARRIED

2A. APPROVAL OF MINUTES

Moved by Keith Walker that the minutes of the meeting held on June 14, 1995 be accepted. CARRIED

3. CHAIR'S REPORT (Patricia Lloyd)

There has been no new business since the June 14, 1995 meeting.

4. SECRETARY-TREASURER'S REPORT (Joanne Mokry)

A cheque from All-Province Financial was received for the amount of \$1673.20. Thanks to Fran Noone and Susan Brayford for their hard work in claiming this money. There are no outstanding expenses. The present balance of the AACL account stands at \$3416.00.

A letter was written to the Alberta Association of Library Technicians (AALT) indicating AACL's interest in exchanging information within each groups' newsletter.

5. REPORTS FROM COMMITTEE REPRESENTATIVES

- a) Newsletter Co-ordinator
(Joyce Van Scheik)

Joyce requested that all news be sent to her by November 10, 1995. Her intent is to have the newsletter (in hard copy only) out by the end of November.

Joyce's e-mail address is:
cuclibrary@ccinet.ab.ca
Her fax # is (403) 782-3977.

- b) Union List of Serial Co-ordinator
(Connie Hall)

A copy of Connie's report follows the minutes.

- c) Director-at-large (presented by Pat Lloyd for Helen Lee Robertson)

Helen has sent a newsletter submission to LAA and has developed a draft message for the AAAL listserv. She will contact AALT for their newsletter publication dates and will then forward with a submission.

- d) Yearly Statistics Co-ordinator
(Barb Smith)

The survey to collect statistics for the 1994-95 year will be sent out shortly. There will be no changes to the form. Responses should be returned to Barb no later than December 15, 1995. A draft should be compiled by mid-January and the final report completed by February.

- e) CTCL Chair's Report
(Keith Walker)

Statistics show that the majority of CACUL's membership comes from Alberta and British Columbia community and technical colleges. The executive is currently planning sessions/activities for CLA '96 in Halifax. Ideas for sessions include: Copyright in Academic Libraries; Growing Partnerships between Colleges and Universities; Bibliographic Instruction. Two issues that CACUL is presently dealing with are: 1) the *Communique* and 2) a national statistics survey.

Madeleine Lefebvre (CTCL Past Chair) is accepting nominations for the Chair position as well as the Micromedia Award for Merit. Keith encouraged AAAL members to consider nominations for these and for all CACUL awards and positions.

- f) Copyright Update
(Madeleine Lefebvre)

Many issues surrounding copyright were discussed. Some questions which arose were: What does the CANCOPY license include/cover? How do you deal with faculty resistance? What about electronic copyright? In most institutions the administrator license is held by the bookstore with the provision of information/advice resting with the library. Most libraries are following the license guidelines, merely adapting the information model supplied. Information packages were provided from AVC-LLB and GMCC. Lakeland College is willing to lend out a disc containing their information package.

6. LISTSERV

No issues/concerns arose.

7. CTCL INTERNET SURVEY
(Joanne Kemp/Pat Waterton)

A detailed draft survey was developed in order to determine what college libraries are doing in regards to the Internet. Copies were distributed to all libraries present. It was requested that they be completed, critiqued, and returned to Joanne by November 17, 1995. They will then be examined and the questions revised. The revised survey will be sent to Canadian college and

technical libraries. The results will be available for discussion at the CTCL meeting at the 1996 CLA conference in Halifax.

8. OTHER

a) Red Deer College Name Tag Survey (Paul Boulton)

A short survey was distributed to determine which staff in the member libraries have name tags, who wears them, and what is on them.

b) Archives discussion (Madeleine Lefebvre)

A discussion occurred over the listserv to determine who is in charge of archives, who houses them and how are they being dealt with. There was interest from the group present to have a workshop which would help libraries put together a policy statement re: archives, and assist in determining what is archival and what is records management. Madeleine and Paul Boulton plan.

c) Survey of Multiuse card systems (Pat Lloyd)

A roundtable discussion was held to determine who has/is using a multiscard system. Majority have a multipurpose card for use in student facilities, but not a debit-type card. Most institutions are thinking about or have thought about the concept, but costs are quite prohibitive. Not many success stories.

9. DATE AND LOCATION FOR NEXT MEETING

Spring meeting will be at Grant MacEwan Community College, City Centre Campus. More info will be announced later.

LIST OF ATTENDEES

Name	Institution
Harriet Arnold	NAIT
Kristine Black	RDC
Paul Boulton	RDC
Bob Bruce	AVC-LSL
Bill Glaisler	Keyano
Connie Hall	AVC-LLB
Ron Jordhal	PBC
Joanne Kemp	GMCC
Ruth King	Concordia
Kathy Lea	LCC
Madeleine Lefebvre	MRC
Pat Lloyd	GMCC
Anita Luck	Fairview
Joanne Mokry	MHC
Carol Nicks	CUC
Geoff Owens	AVC-LSL
Liz Pegoraro	AVC-Ed
Mike Perry	AVC-Ed
Bev Peterson	Fairview
Christine Sammon	ACAD
Linda Scott	Concordia
Sabine Sintenis	AVC-Ed
Barb Smith	Olds
Liv Valmestad	Lakeland
Joyce Van Scheik	CUC
Keith Walker	MHC
Pat Waterton	NAIT
Dave Weber	SAIT
Aileen Wright	NABC

UNION LIST OF SERIALS
CO-ORDINATOR'S REPORT
(Connie Hall)

1. In November 1994, the Alberta Vocational College Library at Lac La Biche began receiving CGLS Union List of Serials coding sheets on behalf of the college libraries. These were batched and held pending testing of the Dynix system being implemented at the Alberta Legislature Library's CGLS headquarters.

2. A report concerning the Dynix implementation will be provided by the CGLS Co-ordinator. Testing proceeded throughout December 1994 to March 1995. AAAL's data was held at AVC Lac La Biche from November 1994 to June 1995. The report was sent by mail to the AAAL members in August 1995, and included a rough count of submissions by participants.
3. AVC Lac La Biche was without a serials technician from June to September. In September 1995, two trained library technicians spent two weeks verifying the coding sheet batches. These were then forwarded to CGLS headquarters in Edmonton for data entry onto the Dynix system. Over 2,000 titles were verified.
4. New titles were verified using BiblioFile, which provides a full MARC record. This was forwarded together with the documentation from each library for new titles submitted. Data entry has proceeded, with priority given to deletions of titles from the existing union list.
5. The determination of priorities for entry need to be discussed. Currently, a first-come-first-served basis is used. AAAL may wish to

decide if other approaches would be beneficial to ULS participants.

All participants are to be thanked for their patience during the past year, as we have been without an updated union list while this system conversion has taken place. Recent submissions of coding sheets, in October 1995, are being processed for inclusion. More information will be available at the joint Alberta Association of College Libraries/Alberta Government Libraries Council session concerning access to the Union List of Serials 1995/96.

MERRY - GO - ROUND

RED DEER COLLEGE

Red Deer College has just completed a major structural reorganization. Significant changes regarding the library have been made. We are now in an academic division called Access and Student Development and the library has expanded to include the Audio Visual Department, Reprographic and Records Management. Our new title is the Information and Learning Resources Department. This change became effective on November 1, 1995.

Modelled on the Libraries: ASAP Strategic Plan, one of our goals focuses on customer service. To begin to fulfil this goal, technical services staff have taken on more reference duties to help serve customers in the public area. Acquisition of materials has not been affected by this move, and once reference demands subside in December, the staff members will move back to cataloguing materials. We have added two new services to our reference desk venue. Reference consultation sessions were established to meet the more challenging reference inquiries we receive as well as the more time consuming one-on-one teaching needs which students, faculty, staff and members of the community often require. From these half hour sessions, more lengthy information needs are referred and met through the Information Access service. This service provides information through a variety of resources including on-line searches and professional profiles such as SDIs. This service is a value-added service and it has raised the awareness of our resources within the community.

There will be ten Internet workstations in the library in January 1996. We are busy learning teaching techniques and simply learning how to use the Internet on a PC rather than a dumb terminal with Lynx as our navigator. The librarians were awarded Board/Faculty Professional

Development Special Project Funds to learn how to teach the Internet and a few other on-line databases in order to prepare for the onslaught of questions and requests we will undoubtedly receive when the Internet workstations are operational and when our Information Access service takes off.

Red Deer College Library, Red Deer Public Library and Parkland Regional Library submitted a proposal to the Alberta Foundation for the Arts for funds to pilot the Alberta Library Card concept from the Libraries: ASAP Strategic Plan. The project will investigate negotiating with the different library boards and make recommendations for implementation for the province. Central Alberta has a very good track record for eliminating barriers between institutions as witnessed in the agreements between the libraries of Canadian Union College, Olds College and Red Deer College. Students in these institutions can use all three libraries.

This fall, the University of Lethbridge established a MEd cohort with classes given at Red Deer College. Our library has entered into a partnership with the university as we provide the students with a link to the university's computer, free RDC community borrower's cards and an ILL agreement interlibrary loan privileges from their REI collection.

A few of our staff have requested to work part time. In the past year, three people have taken advantage of new work patterns encouraged by the college. These changes have challenged us to look at different staffing patterns. Now that the college's structural reorganization is complete, the library, or rather, the Information and Learning Resources Department, will make changes to meet the challenges of our new mandate.

Alice McNair

ALBERTA COLLEGE OF ART & DESIGN

It has been an eventful year at the Alberta College of Art & Design. Last year I received a grant from Canada Employment to hire four people to assist us with automating access to our slide collection.

In March of this year we were notified that our college was one of the few to receive degree granting status. We will be offering our first degree's in April of 1996. The immediate impact of this has been a 24% increase in our credit extension courses enrolment, as many of our alumni are signing up for courses which will allow them to "exchange" their diploma for a degree. We are extremely pleased with this change in our mandate. We have always felt uncomfortable with our status as a college which offered four year art programming after which students walked away with only a diploma. Our program is similar to other four year art colleges in North America and Canada and all of these programs offer a degree. For the library this has meant increased use and of course a scramble to obtain resource material.

In addition to our new mandate to offer a BFA, the college name was changed this spring from the Alberta College of Art to the Alberta College of Art & Design. Since over one half of the students graduate annually with a visual design (diploma/degree) it seemed appropriate to have the college name reflect this reality.

Registration at the college is stable and we anticipate more interest in the coming years now that we are offering a BFA degree.

The college signed with CANCOPY in July of this year and I was the "committee of one" who oversaw the negotiations and planned the procedures. Thanks to all of you on the Listserv for all the discussion and to those of you who sent procedures and ideas my way. It was an enormous help. And now to the actual enforcement...

Staff-wise, we have remained stable. The library received a small infusion of funding this year to assist in the purchase of software. This acquisition is currently on-hold as the board and our senior administration grapple with just what the hardware is to be. I have been told that this decision will come in the new year. So, we will finally have CD's in the library in 1996. Wishing you all a very Merry Christmas and a Happy New Year!

Christine Sammon

OLDS COLLEGE

There have been significant changes at our library in the past few weeks. About two years ago when Olds College did its initial restructuring in response to the budget cuts, a new department was created by combining the Library, the Learning Assistance Centre, the Instructional Design Department and the Audio Visual Department into one unit called the Learning Resources Centre, with Garry Grisak managing this new department. Two weeks ago Garry's position was declared redundant and the department fragmented. For those of you who remember Garry from his involvement in AACL, he has accepted a package and is no longer at Olds College. The AV department was kept as a part of the library, and the library was moved from the academic side to Business and Student Services, with us reporting directly to the dean of that area. It has been an unsettled time, especially with Garry leaving so suddenly. However with this such a busy time in the academic year, we've had to make quick adjustments and get back to business as usual.

As a part of the changes, my title has changed to Co-ordinator of Library Services, my phone number to (403) 556-4602 and my e-mail address to:
bsmith@admin.oldscollege.ab.ca

There was not time to get the changes to Joanne before the new directory was prepared so please note these changes if you need to contact me.

Barb Smith

FAIRVIEW COLLEGE

We did it! After many years of planning and with the use of 1000 plastic milk containers and equally as many boxes from the local liquor stores, we made our move. The staff began the move on July 24 and by August 17 we were back in business and opened our doors to staff and patrons. It was a hectic summer and a lot of work but well worth it! We are thrilled with our new quarters. They are bright, spacious and a much better configuration for working and staff utilization. We have noticed an increase in use. The returning students, as well as the new ones, find it much more conducive to study and research. The official opening was September 25, and Minister Jack Ady was in attendance. An open house followed with refreshments being served and staff giving tours of the building.

The "new technology" is taking up our time at the present. We are purchasing more CD-ROM products and as I write this we are getting student Internet stations hooked up. We are continually learning new programs and the staff are "surfing" as time permits. We have to be at least one step ahead of the students.

In September we increased our library hours and are now open at 7:45 in the morning, Monday to Friday.

This month should see the signing of the CANCOPY agreement. The negotiator for Fairview College is the Manager of Distance Education and Learning. This has been a slow process and we still have a long way to go.

The archival discussion on the listserv was very timely for us as we are in the process of trying to organize all the material we have collected over the years.

We are all participating in Alberta Best service management seminars. Their philosophy is based on the belief that each one of us can and must make a difference to the customer's experience. With cutbacks and heavy workloads it is sometimes hard to remain focused and the seminar was a reminder that our customers are the reason we exist.

This will be my last submission to the newsletter. I am retiring as of December 31, 1995. I have enjoyed my association with the AACL and will miss the interaction with all of you. I would like to thank you for all the help I have received over the past years. Good luck to all of you in the future.

Bev Peterson

MEDICINE HAT COLLEGE

Reorganization, recruitment, retention, reduction...the 4 "R's" of Alberta colleges these days is certainly true at Medicine Hat College. Reorganization happens to be top of the list for the library right now as the two librarians have been meeting regularly with the manager of computing services and upper administration regarding plans to merge our departments. The plans are not yet confirmed but we anticipate that the merger of the library and the computing department will take effect in January, 1996. Our plans include hiring more staff, emphasizing instructional roles and being directly involved in the acquisition of nearly \$700,000 worth of new equipment. We also anticipate that the chief librarian will become the manager of the larger division, tentatively titled Division of Information Services.

Cutbacks in staffing over the summer saw the "out sourcing" of both the cafeteria and facility operations departments and the

elimination of four management positions. Some of the work done by those mid-managers has fallen on library staff, including the administration of the CANCOPY agreement, assisting with health and safety and training the rest of the college staff in the new performance appraisal systems.

In early November MHC hosted the PUMA Canadian Colleges Athletic Association National Soccer Finals and a large number of the library staff volunteered in various capacities to make this a major event in the city. The library staff is known throughout the college for its voluntarism and we are proud of that -- even if it means we are often called upon to serve on committees. The staff are also involved in the plans for our next joint venture with the Shortgrass Library System when we will co-sponsor a "Writer-in-Residence" program. The two library systems have excellent relations including reciprocal borrowing arrangements for students and public library members; the luncheons and dinners we often have with the public librarians are certainly beneficial for the college!

We always enjoy reading the reports from other AACL members and we look forward, as well, to the annual compilation of statistics.

Keith Walker

ALBERTA VOCATIONAL COLLEGE - EDMONTON

Greetings and hello from AVC-Edmonton. The fall term is well underway and we have plenty to report. The most recent news is our name change. As of November 1, we are now called Library and Information Services. We are pleased with the new title and feel that it accurately reflects the demand for the types of services being offered. The only problem is remembering to answer the phones correctly. At least now we do not get the question, "Is this the Library?"

On October 13 and 14 the college was visited by the task force which is to recommend a type of governance model for the four AVC's. The college staff was well prepared and put forth a great presentation. The final report is scheduled to be submitted to the Minister by mid-December and the outcomes are to be released sometime in February. Needless to say we are eagerly awaiting to see what the future has in store for us.

In the meantime, we are still upgrading, improving and modifying services to students and staff. To co-ordinate services to the outreach programs we have appointed one staff member as our liaison. She will provide information services to all Edmonton and surrounding area campuses by forwarding requests for printing material, overseeing the rotation of collections to the regions and performing various technical duties.

In September we became a public access site for the Edmonton Freenet. The terminal was donated by the Freenet and is available to the public. Users can log into their own account or as a "guest". Library staff have found it a great source of information and students appreciate the access to the WWW.

Internet access is slowly arriving. The librarians have access in their office and are becoming familiar with it. In the near future terminals will be made available for student use.

Other issues we are dealing with at the moment are copyright: Should it be centred in the library? And archives: To what extent should the library be involved?

Sabine Sintenis

LAKELAND COLLEGE

The last module of our system, circulation, was implemented in September. We found out fairly quickly how crucial a barcode is!

It seemed easier to just sign the darn thing out manually. However, now that we have a few months of hiccuping over with, the staff really are pleased. On the other hand, the acquisitions module needs a lot of work and we can hardly wait for the installation of the new release.

We took on the additional task of providing support for the distance education students at the college. We are the liaison between the instructor and the student. We trouble shoot equipment failure to a degree at the "far end", collect assignments, supervise exams, etc. The Educational Technologies Department (formerly AV) looks after the technical end of things. In the past the extension facilitators looked after all of this but found they could not be everywhere at all times. Since the library is open late and on weekends, we agreed to pilot the project for the year. We have hired some staff for evening hours and after the first month, have worked out a system that is running quite smoothly for us. There seems to be too many players involved at the moment, but I know we will be able to streamline for next year.

We have hired two library technicians (replacement). Karen Bugiera is our technician in charge of acquisitions and serials, and Pat Kincade is in charge of cataloguing. Yes, this is the same Pat who did such a wonderful job on authorities at Keyano some years back! Pat has promised to do the same for us, but she won't be doing any cataloguing via government courier, in case anyone has any such inclination! We have been having such a good time in our workroom that we have to remind ourselves that we have students to look after at times!

Liv probably mentioned that I was on an eight member committee set up to hire our VP of Academics. Since this is the position closest to the president, it has taken quite a bit of time. A decision should be announced in about a week.

We have had a drop in enrolment in the UT program in particular and it has given us time to do a lot of catalogue cleanup. We did a major periodical review with the intention of replacing paper with full text. I'm not convinced that the quality of the fulltext CD-ROM is adequate. We'll have to evaluate closely this next year.

Looking forward to the next meeting since I missed the last one. Merry Christmas to everyone, from all the library staff.

Michelle Classen

SOUTHERN ALBERTA INSTITUTE OF TECHNOLOGY

The library continues to expand access to electronic databases. INFOTRAC Business ASAP is our first CD product offering full text articles. But revenue has also become a major issue on campus. Remote commercial database searching and interlibrary loan/document delivery services are now operating on a cost recovery basis for all clients. Our client base has expanded to include the business community and individuals. We try to fill as many requests as possible by accessing free sources. One example of free access to remote collections is the reciprocal agreement between the University of Calgary, Mount Royal College, and ACA and Sait libraries. On-line access to these library catalogues is available via the OPAC terminals in the Library.

Because cost recovery placed a greater strain on our record keeping system an automated system was developed to replace our manual paper files for ILL/DDS. A Macintosh version of FileMaker Pro was utilized to create a database for client records, request transactions, invoicing and report generation.

Library discards are now being offered for sale on a continuous year round basis. A

selection of discards are shelved near our Information desk. The main collection is shelved in a discard room. The sale operates on a self serve basis. Purchases are made at the Information desk and browsers are advised that all material is marked and sensitized and will sound the gate alarm if items are not cleared first.

Internet activity is proceeding at break neck speed. Last spring we did not offer public access to Internet services. Now our OPAC is TELNET accessible. Searchers can reach us at: library.sait.ab.ca; at the username prompt enter: `saitlibrary`; to exit enter: `x` at the main menu. Our OPAC terminals now offer Internet utilities such as remote library catalogues on Hytelnet. Technical services staff are assessing the efficiency of ordering material on-line and are also obtaining derivative cataloguing information from the Library of Congress and National Library AMICUS. And the Sait Home Page is currently under construction.

Dave Weber

MOUNT ROYAL COLLEGE

Margy MacMillan has been appointed Public Services Librarian (Information and Instruction), effective January 2, 1996. Margy has previously held several contract positions at the college. She is currently college Internet co-ordinator for the Academic Development Centre. The library is experiencing an even busier year than usual as we prepare for the closing of the three resource islands. The islands and their staff have served the college well over the last twenty years or so, and there will be many sad faces next June when they finally close their doors. A proposal is before the president which would see the three areas becoming open drop-in networked student computing centres. This proposal has been met with enthusiasm by many faculty and students. We are hoping to resolve the final costing issues and see this project go ahead.

I am taking some much-needed vacation time for the next few weeks. I shall be playing Mrs. Hudson, Sherlock Holmes' housekeeper, in the Globe Theatre, Regina's production of *Sherlock's Last Case*. Come and pay me a visit if you are in the vicinity! In my absence, Ian Watt and Carol Sinanan will be sharing my responsibilities.

Wishing everyone a happy Christmas season and may Santa bring us all the funds to provide the services our students need and which we want to give.

Madeleine Lefebvre

AUGUSTANA UNIVERSITY COLLEGE

The Augustana Library has undergone a great deal of change over the last few months. In September we started using DRA's circulation (the vendor used by NEOS). Our holdings have been active in the NEOS consortium catalogue since November 1994. Using the automated circulation system has meant a decrease in the number of student employees and a shift in the job description for existing library staff. We are very pleased with being a member of NEOS. Mutual benefits have been seen in terms of increased access to information throughout the consortium. The consortium is currently working on a delivery system to efficiently share resources.

Augustana is in the midst of a capital campaign to raise 4.5 million dollars for the construction of a new library. The existing library was built in the 1950's and was designed to house 25,000 volumes for a maximum student population of 300. Presently, we have over 80,000 volumes and have 850 students. As a result, the library has had to expand into adjacent classrooms to make room for the collection. The present facility is cramped, maze-like, and insufficient in terms of student study space. The campaign is going well as we have raised over half of the targeted amount. We

hope to see construction of the new library begin within two years.

Due to government cuts and decreased student enrolment (a trend affecting most academic institutions), the Augustana community has had to make some very difficult decisions in the past weeks regarding downsizing budgets and personnel. It is hoped that these measures will help in facing the uncertain economic climate we now all endure.

In late October, we signed a reciprocal borrowing agreement with the Camrose Public Library. The agreement allows for borrowers at either library to be able to borrow from the other library for no charge. Working through the issues of private institution "vs." public resource, public "vs." academic libraries, adult "vs." child/family focused services and collections, etc. was interesting and enlightening. We had an Open House here to celebrate the agreement and invited the Camrose community to come for tours, treats (yes, we had food in the library!), and an Augustana library card. It was very well received. This agreement has had a very positive response in the Camrose and Augustana communities.

In response to the ever increasing cost of periodicals, we have shifted a number of titles to microfiche. Due to the increase in the number of microfiche periodicals (and the need to replace an ancient reader) we purchased a new microfiche reader/printer which has proved very beneficial.

Nancy Goebel

GRANDE PRAIRIE REGIONAL COLLEGE

Exhausted but exhilarated in Grande Prairie! Two words you hear bandied about as we (occasionally) stop for a reality check. "Exhausted" because the pace this term has been incredible but "exhilarated" because we see so many positive things

happening and never a day goes by without some new opportunity presenting itself.

Library instruction stats are up; we have done 1100 student contact hours of instruction this term. In addition, we have launched into a telelearning component of our service which brings instructors and students into our facility as video-conferencing is becoming an integral part of the college's instructional program.

A local Internet provider has placed an Internet demo project here. Some of our instructional sessions have involved students in business, political science, nursing, to name a few, as well as faculty members, administrative assistants, and others who want to sample the Net through the Netscape software. We have added a number of new CD-ROM products this term which students access at three stations. One station is multimedia to take advantage of the sound and colour of pronouncing dictionaries (very popular with our ESL students), Art Gallery, Grolier Multimedia Encyclopedia, and the McGraw-Hill Science and Technology CD-ROM. This area has been dubbed the Electronic Information Lab, and we expect it to expand in the future, particularly in the area of business information.

In the meantime, we have been busy weeding out old audio-visual materials in order to make room for the new wave of technological resources.

We are into our second year of a team structure where the staff is divided into three teams of five, with each team being given responsibility for a three hour shift of public service each day. With everyone being involved in either circulation or reference on a regular basis we have instituted regular inservice sessions for both areas. Our weekly sessions deal with specific procedures for circulation, such as the reserve collection, operating the cash register, or processing new books. The reference group focuses on the new CD-

ROMs, such as the MLA Index, Kiosk-CBCA, Canadian NewsDisc, which we have all had to learn in relatively quick order, and other reference issues. Over the next month, each of us will be researching a different subject area on the Internet which we feel will be useful for students and faculty.

Our college has a new president, Gordon Gilgan, so we can expect a different style of administration to emerge. The first innovation has been a college Think Tank conducted by e-mail which will address a variety of topics. I'm sure it is going to be popular if the increase of messages I'm seeing daily is any indication.

On the personal side of staff news here, Gary Armstrong and his wife are the proud new parents of a baby boy. Bret Anthony was born on October 4, and Gary has been the butt of all the new father jokes imaginable.

So, yes ... exhausting, but exhilarating!

Hazel Kellner (with thanks to Helen Lee Robertson for the theme)

GRANT MacEWAN COMMUNITY COLLEGE

We are experiencing a very busy term, like everyone, I'm sure, and we're told that our enrolments are up by about 12%. We expect a further influx of students in January, due primarily to new intakes in university transfer programs (financed by the ACCESS fund).

We have recently completed implementation of HORIZON, Ameritech's (DYNIX/NOTIS merger) client server product. Most modules are up and running, but with many bugs still to work out. The product's potential is enormous, and we look forward to soon being fully functional. We are managing the system with an "operations team" headed by John McGrath, our Information Technology Supervisor.

Representatives from key areas such as technical services, circulation, reference, etc. sit on the committee, and my early sense is that this approach will work very well for us. As those of you who have recently read your e-mail know, Ron Rowswell, our Systems and Technical Services Librarian, has retired after 23 years at GMCC.

At the same time that we are implementing HORIZON, the college is in the process of switching its system over to Datatel, with a phased in implementation planned over the next six months or so. They too are having some problems, so it makes for interesting times all around. One might call it controlled chaos.

I've just hosted the first meeting of our newly established LRC Advisory Committee, comprised of faculty and student representative, myself, and Harry Davis, the Chief Information Officer (as the senior officer responsible for several services, including the LRC). It was an interesting meeting, and very positive. We hope to get some useful dialogue and feedback from the process.

We've instituted community borrower privileges, with various categories and rated for various levels of service. We are not advertising it at this point; we want to ease into it and work out some of the problems before raising the profile and subsequent demand. We've had considerable interest expressed in this since we opened our new downtown campus.

Regards from all of us at GMCC,

Patricia Lloyd

KEYANO COLLEGE LIBRARY

Library staff here are enjoying new workstations. By the time the newsletter arrives, every full-time library staff member will have a 486 PC with a quad-speed CD-drive. All of us now have Windows, Office, and access to Baker and Taylor Link for

collection development. Faculty also have access to it at a student workstation.

Hardware is already here for the PC workstation for Netscape. I have one network component still to arrive and we'll be in business to offer Internet access to the students. I even was able to convince the Student's Union to provide money for the cost of the PC.

If anyone would like some input about the Health Reference Centre CD-ROM in full-text, we could give you details. We think it is wonderful. Nursing students and others are using it effectively for many health or medical ethics questions. It is the best product we have seen so far.

However, I do not have the same compliments to give KIOSK: the Canadian Business and Current Affairs with the default "or" rather than "and" in Boolean Searching and its inability to use Windows features effectively.

We are running Version 10.9 of our library software, MultiLIS, but we haven't heard anything from people who were planning to go to Version 11. Is there any news from other sites?

Although enrolment is down, we have still been able to maintain circulation levels and student numbers at instructional workshops. Full-text CD-ROM products are exceedingly popular with the ability to download or print to the laser printer (15 cents @ page).

Alberta North, the seven northern colleges and Athabasca University, are meeting next week in Edmonton to plan strategies to begin offering distance delivery courses to students in remote areas of the North who have never had any opportunity to take college or university courses. We already are participating in videoconferencing for a nursing course being delivered by the University of Alberta.

We completed an inventory of the book collection in the summer months using

MultiLIS to generate a holdings list. We have half the number of volumes reported in past years to the AACL Statistics Report. If we continue growing at the present rate it will take over 24 years before we will reach the minimum collection standard for our FTE. Before automation arrived, the collection should have been counted manually every year. This inaccurate count left administration with the idea the collection size wasn't that bad!

I look forward to hearing from all the colleges and hope to see everyone in person in May.

Susan Brayford

LETHBRIDGE COMMUNITY COLLEGE

Howdy from LCC - the nation's warmest place Nov. 15th!

Still on the theme of doing more with less (will this ever change in our lifetime?) the library has purchased more technology to cope with an enlarged workload with fewer staff. In a combination that saw the public services librarian position merged with the systems librarian position, Fran Noone has been appointed information services librarian.

New technology toys at LCC include the purchase of Medianet for one stop booking of AV software and hardware, a PC connected to the Internet loaded with Mosaic web browsing software for patrons, a visual presenter (plus high intensity overheads for use with LCD panels) an S-VHS student editing lab, a digital microform r/p with laser printer that can FAX microform images, and a video flyer that will digitize video productions suitable for multi-media spinoffs.

Some initiatives that have captivated our attentions include: 1) getting our AV equipment catalogued for a database for Medianet and other conversions details;

2) working out an infrastructure checklist for Maintenance for classroom renovations; 3) negotiating with the University of Lethbridge Library about adopting the Innopac automation system; 4) working on setting up a CD-ROM network; 5) helping to implement the Universal photo ID card for the college; 6) helping to implement CANCOPY; 7) promoting the Library Skills Workbook; 8) participating in curriculum design efforts to introduce technology into the classroom. Along those lines was glad to see Keith Walker at the League for Innovation conference in Kansas City (just turned around at coffee and there he was!) where these kinds of issues were addressed and people were spurred on to keep bringing in more technology;

I'll sign off now while it is still sunny -- up to 60 degrees F at 12 noon.

Kathy Lea

CANADIAN UNION COLLEGE

This fall we started with one public Internet station in the library strictly for the purpose of searching other library catalogues. So far, so good. Since students have access to several Internet applications in the computer lab, we haven't had any complaints or problems with the restricted searching setup on the library's station.

Carol and I enjoyed hosting the AACL meeting in October. Now that each of you know where we are, we hope you will feel welcome to drop in anytime you may be passing by.

Joyce Van Scheik

Spring AACL Meeting
will be held at
Grant MacEwan Community College
City Centre Campus
Date, time and workshop topics
to be announced.

